

Summary: Environment Directorate progress against delivery of the Commissioning Plan for Pendle in the second quarter of 2014/15

Assistant Director of Commissioning: Joanne Reed

✉: joanne.reed@lancashire.gov.uk

☎: 01772 530897

🟢 = Progress as expected
🟡 = Progress not as expected
🔴 = Issues identified
⚪ = Information

CAPITAL PROGRAMME UPDATE

18 out of **19** capital schemes, due for delivery in quarter 2, have either been completed or are progressing as planned, and are detailed below. For the details of the remaining schemes, please see the 'Progress not as expected' section.

PROGRESS AS EXPECTED

2014/15 Capital schemes programmed for delivery in quarter 2

A, B and C Roads

- **Surface dressing works have been carried out in the following locations:**
 - Lancashire Moor Road from Keighley Road to the boundary (Pendle East)
 - Skipton Road from Green Fell Cottage to West Cliff (Pendle Central)
- **Junction 12 at the M65 Roundabout (Brierfield and Nelson North)** – carriageway resurfacing works have been completed in the area.

Urban Unclassified

- **Surface dressing works have been carried out in the following locations:**
 - Chapel House Road from Beaufort Street to Bracewell Street (Nelson South)
 - Avon Drive from Coates Avenue to the end (West Craven)
 - Beaufort Street from Hibson Road to Waidhouse Road (Nelson South)
 - Percy Street from Hibson Road to Chapel House Road (Nelson South)
 - St Marys Avenue from Coates Avenue to Ben Lane (West Craven)
 - Fenton Avenue from Kirkstall Drive to St Marys Avenue (West Craven)

Rural Unclassified

- **Surface dressing works have been carried out in the following locations:**
 - Brogden Lane from Gisburn Road to Stocks Lane (West Craven)
 - Wheatley Lane Road from Noggarth Road to house number 386 (Pendle West)
 - Back Lane from Delves Lane to Sheffield Lane (Pendle Central)

Traffic Signals

- **Albert Road/Lord Street (Pendle Central)** – this area has been investigated and works to refurbish the traffic signal equipment has been programmed for quarter 3 2014/15

Capital schemes carried over from previous quarters for delivery in quarter 2 2014/15

A, B and C Roads

- **Clitheroe Road from the level crossing to the M65 bridge (Brierfield and Nelson North)** – carriageway resurfacing works have been completed in the area.

Flood Risk Management and Drainage

- **20 The Meadows, Colne (Pendle Central)** – drainage system repair works have been completed in the area.
- **Woodend Bungalow, Salterforth (West Craven)** – flood mitigation works have been completed on site which will reduce flood risk to the properties.

Road Safety

- **Kelbrook Road, Barnoldswick (West Craven)** – works to provide two toucan crossings in the area have been completed.

Progress update on previously delayed schemes which are now progressing as planned

Road Safety

- **New Scotland Road, Nelson (Brierfield and Nelson North)** – designs for the scheme have been completed and works to convert a footway into a cycle path have been programmed for quarter 3 2014/15. This has been programmed to coincide with maintenance works taking place in the area to ensure minimum disruption is caused.

PROGRESS NOT AS EXPECTED

Capital schemes carried over from previous quarters for deliver in quarter 2 2014/15 which are have been delayed

Flood Risk Management and Drainage

- **Gaylands Lane, Earby (West Craven)** – flood mitigation investigations are currently on hold as the scope of works is being finalised. The progress of this scheme will be reviewed at the end of quarter 3 2014/15 once the full extent of the work has been scoped out.

SERVICE UPDATE

Trading Standards

Door Step Crime - A Pendle trader pleaded guilty to not providing cancellation rights to an 86 year old customer after entering into a contract for gutter clearing and roof repairs. The customer was very vulnerable and had very poor recollection of what had been agreed, and as such had to be video interviewed under specially controlled "Achieving Best Evidence" conditions. He had clearly been taken advantage of, and a successful prosecution in such circumstances sends out an important message to rogue traders who deliberately target consumers which they consider would be unable to provide evidence against them in court. The trader received a conditional discharge for 12 months resulting in a criminal record and if they were to re-offend the trader would be sentenced for the new offence and any previous offences.

Hajj Project – Hajj pilgrimage took place between 1 and 7 October 2014. Trading Standards are aware that some travellers pay money to operators, who then fail to deliver on bookings, or travel and accommodation arrangements. Therefore this year Trading Standards worked with councillors, the community, the police and reputable businesses to ensure that those undertaking Hajj have access to information to help them make the best choices, and avoid the pitfalls and problems we have previously seen. Advisory leaflets and posters were produced and distributed to shops and mosques around Pendle, articles were placed in relevant publications, and several press releases were issued. Publicity included radio interviews (including the Breakfast Slot on Radio Lancashire), and a TV appearance by a Trading Standards Manager on the TV programme 'Look North West'.

A survey by Trading Standards found that just 6 of the 22 online and high street travel agencies offering pilgrimage packages to Lancashire residents were compliant with travel regulations. Two websites were taking deposits while advertising bogus addresses, while some online agencies provided no contact details other than a mobile number and first name. Issues found included travel providers with no protection for payments; not giving essential information such as flight, itinerary and hotel details in writing; and not providing the full contact details. In some cases pilgrimages were sold through a network of people, with no information as to who would take ultimate liability for problems. Some agents also appeared unaware of the necessity to inform travelers of health requirements for entry to Saudi Arabia. A press release, twitter feeds and facebook postings, together with a number of media interviews were undertaken to raise awareness of consumers in the run up to Hajj regarding potential problems with Hajj package suppliers. Businesses concerned were advised and follow up checks will be made with businesses who fail to comply following this, and they will be considered for prosecution if they continue to trade in this manner.

Road and Street Maintenance

2014/15	Apr	May	Jun	Jul	Aug	14/15 Overall (Apr - Aug)	14/15 Target
Pendle							
Monthly % of potholes filled within 20 days	96%	100%	100%	100%	100%	99%	90%
Cumulative % of potholes filled within 20 days	98%	99%	99%	99%	99%	Found 1960 Fixed 1932	90%
Lancashire							
Cumulative % of potholes filled within 20 days	94%	95%	98%	99%	99%	97% Found 31728 Fixed 30670	90%

Between April and August 2014/15, a total of 1,960 highway defects were identified by regular Highway Safety Inspections (HSI) or reported by the public in Pendle. 1,932 (99%) of these defects were repaired within 20 working days. 100% of defects have been repaired within 20 working days throughout May, June, July and August.

M65 Bridge Barrier Replacement

In quarter 2 2014/15, a scheme started between junctions 10 and 12 of the M65 motorway to replace some sub-standard fixings to the safety fences along the edge of some bridges on this stretch. These works are required because when the bridges were first constructed the fixings incorporated a rubber element which, over time deteriorates, and could potentially loosen the safety fence that prevents errant vehicles falling off the edge of the bridge. Work is progressing well, and is scheduled to be completed during quarter 3 2014/15 as planned.

Environment and Community Projects

Funding Workshop - Following a request from the Pendle Borough Council Parks Department and their Parks Forum, LCC ran a morning workshop. The workshop for the 'Friends of Parks' groups and voluntary groups involved in Local Nature Reserves, demonstrated and advised on how to apply for external funding. This included advice on researching what grant funding is available, and identifying what funders are looking for in projects. The event was attended by 15 people from groups around Pendle, and should enable them to apply for funding with minimal support from LCC.

Marsden Community Primary School - Improvement works to the playground at Marsden Community Primary School in Nelson were completed in September 2014. The project has created new seating, play facilities and growing beds, and has provided opportunities for outdoor learning. The design is based on a pirate theme and includes a blue 'river', a play ship and 'look out' areas for the pupils to use and explore. The improvements have been designed by a company called Newground, and the main funders of the project are the school and the National Lottery through an "Award for All" grant. LCC commissioned and contributed towards the design of the scheme.